

Cancellation policy filed in the Chamber of Commerce in Utrecht under file no. 30206769

The client can cancel the order confirmation by a written and dated notification to Rederij Schuttevaer V.O.F. If canceled more than one month before the departure date mentioned in the confirmation, the client owes Rederij Schuttevaer V.O.F. 25% of the total amount due. On the same basis, the client is due 50% in case of cancellation happens one month before the departure date and 100% within 14 days before the departure date. Reducing the number of participants within a margin of 10% can be made free of charge up to two working days before departure, after which the last known group size applies. For reduction of the number of participants greater than 10%, the cancellation policies are applied.

The client must take care of a cancellation insurance himself